**Usage & Adoption Analytics Dashboards**

* Implement **user adoption analytics** using Microsoft Clarity and custom telemetry from CRM/ERP.
* Track login frequency, form abandonment, workflow initiations, and module access frequency.
* Analyze trends by persona (e.g., HR Officer vs. Finance Analyst), region, or device type.
* Identify low-engagement areas and flag them for retraining or UI redesign.